



**It's not a 999 emergency,
but you need medical help fast.**



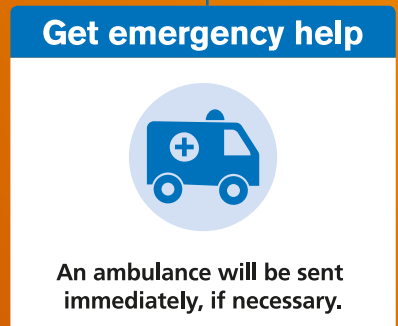
**The NHS
non-emergency
number**

What is 111 and how it works

111 is the NHS non-emergency number. It's fast, easy and free.

Call 111 and speak to a highly trained adviser, supported by healthcare professionals. They will ask you a series of questions to assess your symptoms and immediately direct you to the best medical care for you.

You can see how it works here.



How does it work?

Get directed to the best medical care for you



Health Information



Self-Care Advice



Pharmacy



Dental



GP/GP Out of Hours



Minor Injuries Unit



Mental Health Support



Urgent Care Centre/
Walk-in Centre



Emergency Department



More information

- Calls to 111 are free, including mobiles, 24 hours a day, 7 days a week, 365 days a year.
- To access the NHS 111 service via textphone call 18001 111. We also have a confidential interpreter service, available in many languages. Simply state your preferred language when we answer your call.
- Find out more at www.nhs.uk/111
You can download the leaflet in a range of languages and in an Easy Read version.

